

Conflict Solutions Center-Community Mediation
is offering



Two 20-hour courses in Conflict Resolution and Mediation Skills Training

*CSC's Mediation model and training is different from others:
Equal emphasis is placed on providing opportunities for parties to heal or reconcile
relationships as is on facilitating a negotiated agreement to their conflict.*

6 Saturdays 10:00a.m. —5:00p.m.

April 13, 20, 27, & May 4 in Santa Maria; May 11 & 18 in Santa Barbara



Building Community
—
One Peace at a Time

COURSE #1 April 13, 20, & 27 YOU WILL LEARN:

- *the elements of conflict and your conflict style*
- *how to speak to reduce defensiveness & listen for underlying needs (nonviolent communication basics)*
- *how to negotiate collaboratively*
- *the difference between positions and needs/interests*

Course #2: May 4, 11, & 18 YOU WILL LEARN:

- *the theoretical foundation of transformational mediation*
- *How to utilize skills from Course #1 in a mediation framework*
- *How to break down conflicts into resolvable pieces*
- *How to facilitate a mediation process that offers opportunities to parties to understand each other differently and potentially heal relationships.*

Practicum Internships available if both courses are taken

Questions? Please email info@cscsb.org to inquire OR call (805) 349-8943 or 963-6765

___ I want to enroll in **Course #1 only**. Enclosed is my registration fee of \$350 ___ \$250 before March 13

___ I want to enroll in both courses. ___ Enclosed is my registration fee of \$425 before March 13.

___ Enclosed is my registration fee for both courses of \$525. Registrations due by March 31.

[Partial scholarships available for students & nonprofit service providers.](#)

Please contact Maria in Santa Maria or Sherrill in Santa Barbara for qualification information.

___ I am interested in CEU's for this course Yes add \$85

PCE# 5452

This complete course meets
Basic Training requirements
for:
Community Mediation
volunteers; and
CA Superior Court mediation
panels as per the Dispute
Resolution Programs Act,
Bus & PC §465-471.5

Name

Phone

Zip Code

Email Address

Mail registration to:
Conflict Solutions
Center
120 E. Jones St. #137
Santa Maria, CA
93454

<http://www.cscsb.org> to register on-line